

MANAGEMENT POLICY

The Management Policy is defined by **PLASTICOS TA-TAY, S.A.**, Company dedicated to the design, manufacturing and commercialization of gardening, household and bathroom products, that is specially focused on reaching their main objective : to meet the expectatives and needs of their customers, respecting the environment. This policy consists in the performance by all the Company's staff, as an integral part of the management system, of the following key actions:

- **The final quality of the product delivered to the Customer, is the result of planned and systematic actions during the whole product cycle.**
- **The customers expectatives are the criterion to establish the quality standards of all our products.**
- **The quality is a task of all the Company areas. Each area must assume to be both customer and supplier of departments and people of the organization.**
- **Always keep the commitment to continuous improvement and pollution prevention in all the processes and products, in order to improve our performing and environmental behavior.**
- **Consolidate the Company and its jobs.**
- **Maintain and develop our staff training.**
- **Identify and analyze the sources of error to eliminate the internal nonconformities and customer complaints.**
- **Set the required strategic quality and environment goals for the continuous improvement of the system, emphasizing our significant environmental aspects, as to save electricity consumption and reduce plastic waste.**
- **Guarantee the quality of the products respecting the environment.**
- **Maintain the commitment to comply with the legal applicable requirements.**